

LuNa Smelter Ltd laboratory understands the utmost importance of confidentiality and impartiality and potential conflicts of interests in promoting confidence in the performance of all our laboratory tests and analytical procedures.

LuNa Smelter Ltd laboratory is thus fully committed to implementing actions aimed at eliminating or minimizing risks to breach of confidentiality and impartiality thereby ensuring all tests and procedures are conducted in an open, independent and impartial atmosphere.

LuNa Smelter Ltd laboratory has an ongoing compliance program to ensure that the highest standards of independence and impartiality are applied to its activities in accordance with best industry practice.

To achieve this, LuNa Smelter Ltd laboratory conducts risk assessments annually, in relation to specific activities, contracts and organizations we interact with preponderance on potential risks of impartiality and conflict of interest.

Conflict of Interest and objectivity are fully covered through annual training sessions and contractually binding agreements, to ensure all testing and services are conducted in an independent and impartial manner.

This policy has been communicated to all laboratory employees, clients and it is reviewed annually.

The Managing Director and Quality Control Manager are responsible for the effective implementation of this policy throughout the laboratory and organization at large.



**Serge NGABOYISONGA**  
**MANAGING DIRECTOR**

22<sup>nd</sup> April 2025

**DATE**